

I have worked with volunteers for 30 years in schools, sport, church and community; they have all been caring and selfless people. Nothing is ever a bother for volunteers”.

Colleen, Logan East Community Centre

Many ‘Hip Hip Hoorays’ for all the great volunteers who give up their days to help us in many ways. They greet us with a smile and help to make our days worthwhile.

Lorna, TransitCare Community Flyer Client

Our volunteers area a wonderful group of genuine, caring and dedicated people who enrich the lives of our clients and bring valuable skills that complement our team of staff. We would not be able to provide as much service without the time they give.

Merja Blue Care Staff member



SERVICES GUIDE



Flexible Living— Volunteering Services

0432 935 052 | www.flexilivingvolunteer.org.au | volunteer@flexiliving.org.au

Flexible Living Volunteering Service is proudly part of the **Community Services Group**.



About Us

Flexible Living Volunteering Service recruits and links people to suitable positions and locations within Aged Care and Disability organisations. These organisations provide services to support elderly people and young people with a disability to continue to live independently in the community.

Organisations are able to function at a high level due to their wonderful volunteers. Without volunteers, services to the aged care and young disability sector would be reduced with some services becoming redundant.

Our Philosophy

“We give but never give up”

Our Values



Compassion

- We are compassion-based, action oriented and grounded in the practice of wisdom and research.



Respect

- We value the intrinsic dignity and work of every client and, their rights to feel safe, valued and respected.



Acceptance

- Our service values everyone as they are and their capacity to make a positive contribution to their family and community.



Integrity

- We uphold ethical practices based on established values of being fair, just, non-partisan, trustworthy, transparent and honest in our dealings with clients, and stewardship of resources.

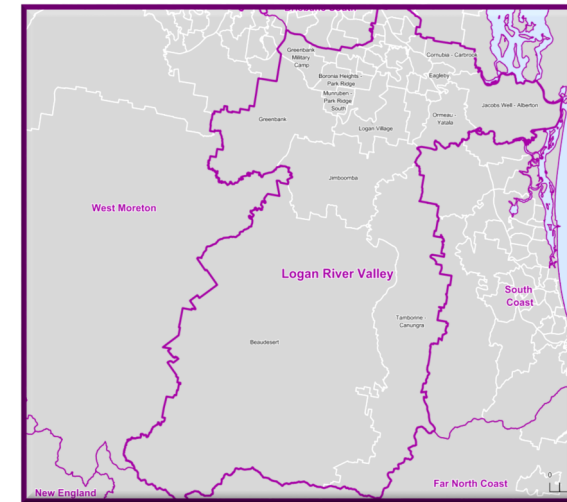


Striving for Excellence

- We focus on continual learning through reflection, training, feedback and consultation. We seek to be innovative, creative and flexible to develop a service which makes a real difference.

Where we can place volunteers!

The map below shows the Logan River Valley region and it is within this area we can place volunteers within aged and disability organisations. However, we can also place volunteers in West Moreton and South Coast regions if required.



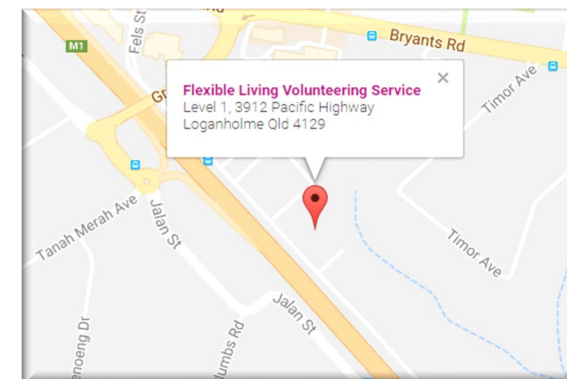
Contact Us

Address: Level 1, 3912 Pacific Highway (Rivergum Building)
Loganholme QLD 4219

Phone: 0432 935 052

Email: volunteer@flexiliving.org.au

Website: www.flexilivingvolunteer.org.au





Building Essential Networks

We believe in sharing ideas, resources and information with aged and disability organisations. We can accomplish this through networking with:

- ☺ peak bodies,
- ☺ Aged and Disability organisations, volunteers,
- ☺ government and non-government organisations,
- ☺ businesses,
- ☺ training and educational development centres; and
- ☺ the local community.

Through these networks, Volunteering Service we are able to provide high quality and varied range of services to aged and disability funded organisations.



Volunteer Appreciation & Recognition

There is always a reason why people volunteer, with many just wanting to give back to the community in which they live. Therefore, showing your appreciation to your volunteers is extremely important, as it may have an impact on:

- ☺ their commitment,
- ☺ length of time with, and
- ☺ the quality of work they give your organisation.

There are many ways to show your appreciation and recognise your volunteers that doesn't incur a lot of time and money, and will keep your volunteers returning week after week. We can you to provide recognition of your volunteers, by offering you support and the tools to assist you in showing how valuable they are to your organisation.

Our Approach

Flexible Living Volunteering Service is innovative, responsive and flexible in our approach. We understand that every organisation and every potential volunteer is unique by understanding how to help volunteers gain satisfaction and personal growth from their volunteering experience. From this experience we can match them to a suitable position, organisation and in a location close to where they live.

Our People

If there was one word to describe our people it would undoubtedly be 'passionate' as we work with potential volunteers *who want to*:

- ☺ Give their time and skills;
- ☺ Work for social change;
- ☺ Learn new skills;
- ☺ Gain work experience;
- ☺ Give something back to the community; and
- ☺ Have fun.

Benefiting the:

- ☺ volunteer;
- ☺ organisation;
- ☺ clients; and
- ☺ community.

Our people help to enhance and support aged and disability organisations deliver their services through the inclusion of volunteers.



Our service can

Recruit and place volunteers within a network of aged care and disability organisations in the Logan, Beaudesert and West Moreton regions.

Organise and present training through our network of fully accredited trainers for volunteers and staff within the sector and community.

Help organisations in the setting up or updating of volunteer programs with community organisations by supporting their volunteer managers/ coordinators.

Assist organisations to recognise their volunteers by offering support and the tools so that they can thank their volunteers for the work they do in helping provide services to the elderly and young disability sector.



Recruitment and Referral of Volunteers

Volunteering Service promotes volunteering in the aged care and young disability sector. We recognise that a person's interest in volunteering, including location and position, is important. Therefore, we interview and match people and organisations together. After placement, we conduct an evaluation with the volunteer and provider to ensure the needs of the organisation and volunteer have been met.



Quality Training and Skills Development

Volunteers play an active role in supporting organisations. To ensure best practices, policies and standards are being followed, volunteers need to have an understanding of the aged care and young disability sector.



FREE training for volunteers is presented by accredited trainers throughout the year to meet the expectations of aged and disability organisations and volunteers. Information on training is located at — www.flexilivingvolunteer.org.au.

Accredited and non-accredited courses are available to further enhance the skills and knowledge of the volunteer (examples of topics below). Contact us for details.



Volunteer Manager Support & Resources

Aged and Disability organisations rely on volunteers to support their programs and provide direct service delivery to their clients. It is necessary to ensure the sustainability of volunteers, otherwise unnecessary time and resources can be spent on trying to manage a volunteer program.

A well planned and systematic approach to implementing a volunteer program, will sustain a high number of active volunteers, reduce turnover, build healthy staff / volunteer relationships, increase service productivity and best practices. Go to our website www.flexilivingvolunteer.org.au and click 'For Volunteer Managers' to access our resources.



Information Sharing

Through our website, Facebook, email and our large network, we are able to provide current and educational information, new and innovative stories, community events and training information. Should you have any information to share e.g. upcoming event, please contact us and we will place it on our website.

